

Woodland Heights: Improving Care for East Texans

Woodland Heights Medical Center continuously strives to offer the best in compassionate, quality care to our patients. Our team has recently earned two new honors, Perinatal Care Certification from The Joint Commission and membership into the NICHE program.

Woodland Heights is one of only four in the state of Texas and 39 in the nation to receive the Perinatal Care Certification. The program recognizes Joint Commission accredited hospitals committed to achieving integrated, coordinated and patient-centered care for mothers and their newborns.

Woodland Heights underwent a rigorous onsite review in March to assess its compliance with certification standards for perinatal care. During the review, Joint Commission experts completed an independent evaluation of Woodland Heights' perinatal health care services, as well as the following key requirements:

- Integrated, coordinated patient-centered care that starts with prenatal and continues through postpartum care
- Early identification of high-risk pregnancies and births
- Management of mothers' and newborns' risks at a level corresponding to the program's capabilities
- Available patient education and information about perinatal care services

By achieving this certification, our staff is focused on ongoing quality-improvement processes to improve care for mothers and newborns.

Additionally, our team has been privileged to join the NICHE program. Participation in the NICHE (Nurses Improving Care for Healthsystem Elders) program indicates an organization's commitment to excellence in the care of older adults.

By becoming a NICHE member, Woodland Heights signals its dedication to providing patient-centered care for older adults. Through this membership, we are able to offer evidence-based, interdisciplinary approaches that promote better outcomes, positive experiences, and improved care for older adults by a leading elder care nursing program.

These certifications and distinctive memberships are all due to our exceptional staff and physicians. I thank them for the dedication, compassion and commitment to quality they demonstrate daily.

Kyle Swift is the CEO at Woodland Heights Medical Center. He can be reached at kyle.swift@woodlandheights.net. Woodland Heights is owned in part by physicians.