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### **Woodland Heights Wins National Top Performer Award**

Lufkin, Texas (November 15, 2011) – Woodland Heights Medical Center is proud to announce that Press Ganey Associates, Inc., has named it a 2011 Summit Award® winner. Press Ganey currently partners with more than 10,000 health care facilities —including 50% of all U.S. hospitals — to measure and improve quality of care.

The Summit Award recognizes top-performing facilities that sustain the highest level of core measure performance for three consecutive years. The Press Ganey Summit Award is the health care performance improvement industry's most coveted symbol of achievement bestowed annually. Woodland Heights is one of 98 organizations to receive this prestigious honor in 2011, and one of 11 to receive it for achieving and sustaining excellence in core measures performance.

Robert Draughon, Press Ganey's CEO noted, "We are proud to partner with Woodland Heights Medical Center. Their innovative approach to improving clinical processes and outcomes helps to advance the quality of health care in Lufkin and Angelina County."

According to Casey Robertson, CEO of Woodland Heights, the award represents important recognition within the industry of its efforts. "As an organization that is committed to providing quality healthcare, it is gratifying to see that our efforts have resulted in the level of patient satisfaction performance that merits this kind of recognition."

To maintain this high level of performance, several initiatives were put into place including working hand-in-hand with local physicians and EMS personnel and providing the necessary equipment and technology to improve efficiency in patient care.

#### **About Woodland Heights Medical Center**

Established in 1918, Woodland Heights Medical Center was Lufkin's first hospital. Now, nine decades later, Woodland Heights is recognized throughout Deep East Texas as the leading provider of high quality, innovative health care services. Accommodating a wide range of

clinical specialties, Woodland Heights has achieved excellence in key medical and surgical areas including cardiology, pulmonology, neurology, orthopedic surgery, physical medicine/rehabilitation, vascular surgery and obstetrics and gynecology. Woodland Heights also offers a full range of outpatient diagnostic services including advanced imaging, laboratory, outpatient surgery and emergency services. Through its Rehabilitation Center, Woodland Heights offers cardiac rehabilitation, stroke recovery and physical and occupational rehabilitation. Combining modern facilities, leading technology, an exceptional staff and a commitment to the communities it serves, Woodland Heights Medical Center remains at the forefront of quality health care in Deep East Texas. For more information, visit [www.woodlandheights.net](http://www.woodlandheights.net).

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