



Better healthcare starts here.

When it comes to **surgery**, choose the recognized leader in quality care.

Consider these facts provided by CMS (Medicare) regarding surgical care.

Woodland Heights Medical Center is proud of the quality care we deliver to the residents of our community and the surrounding area. And we are certainly proud to lead other hospitals, both nationally and locally, in surgical care measures monitored by the Centers for Medicare and Medicaid Services (CMS).^{*} So when you need surgery, choose the hospital that ranks highest in Quality in the area. To learn more, visit Medicare's Web site, hospitalcompare.hhs.gov, or visit us at woodlandheights.net/compare.

Hospital Process of Care Measure	UNITED STATES AVERAGE	TEXAS AVERAGE	Percentage for MEMORIAL HEALTH SYSTEM OF EAST TEXAS – LUFKIN	Percentage for WOODLAND HEIGHTS MEDICAL CENTER
Percentage of surgery patients who were given an antibiotic at the right time (within one hour before surgery) to help prevent infection	89%	87%	90% of 235 patients ²	99% of 368 patients
Percentage of surgery patients who were given the right kind of antibiotic to help prevent infection	94%	92%	87% of 236 patients ²	100% of 374 patients
Percentage of surgery patients whose preventive antibiotics were stopped at the right time (within 24 hours after surgery)	87%	85%	90% of 221 patients ²	93% of 329 patients
Percentage of all heart surgery patients whose blood sugar (blood glucose) is kept under good control in the days right after surgery	85%	82%	81% of 32 patients ^{1,2}	88% of 80 patients
Percentage of surgery patients needing hair removed from the surgical area before surgery, who had hair removed using a safer method (electric clippers or hair removal cream – not a razor)	96%	95%	97% of 354 patients ²	99% of 567 patients
Percentage of surgery patients whose doctors ordered treatments to prevent blood clots after certain types of surgeries	87%	83%	92% of 248 patients ²	96% of 312 patients
Percentage of patients who got treatment at the right time (within 24 hours before or after their surgery) to help prevent blood clots after certain types of surgery	84%	81%	89% of 247 patients ²	95% of 312 patients

^{*} Comparative data reported on Hospital Compare by the U.S. Department of Health and Human Services and U.S. Centers for Medicare and Medicaid Services, September 17, 2009, Surgical Care Improvement Project Process of Care Measure.

¹ The number of cases is too small (<25) to reliably tell how well a hospital is performing. ² The hospital indicated that the data submitted for this measure were based on a sample of cases. The percentages include only patients whose history and condition indicate the treatment is appropriate. Talk to your healthcare provider if you have questions about your treatment.